

# Prescription Savings Are Made Easy With Live Doctor On Call



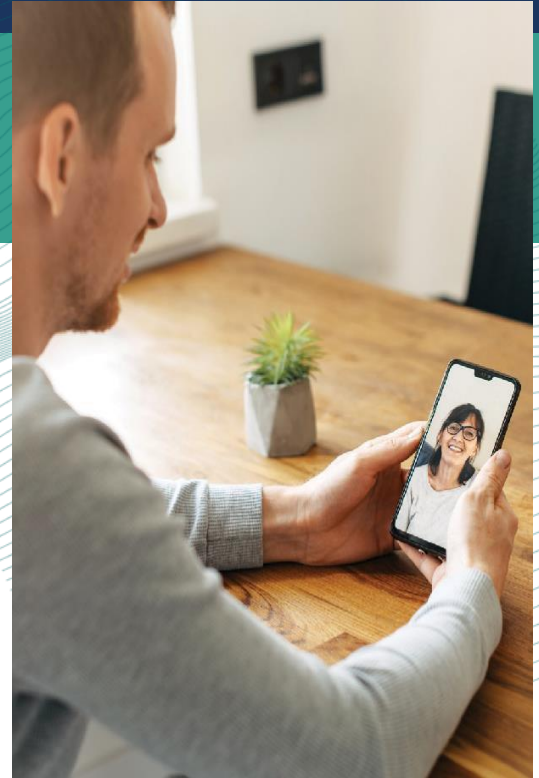
## Live Doctor On Call

Prescription drug costs are ever increasing! Our Rx Discount Programs will provide you with up to 80% off of your Brand-name or Generic medications!

### Rx Discount Programs

Our Global Brand-Name Mail Order pharmacy allows you to save up to 80% on brand-name medications and 45% on insulin medication. You may order your medications online or through our dedicated Customer Service that will help you find savings on your medications.

Through our Walk-in Pharmacy, you'll receive savings of up to 55% on generic drugs. Just present your member ID card to the pharmacist, together with your prescription to acquire the discounts. No insurance required and no paperwork to fill-out. The prescription savings cards are accepted at over 80% of pharmacies in the US and its territories, including Puerto Rico.



### It's Affordable

- Live Doctor on Call Rx Discount Programs can save you from Donut Hole or Medicare Coverage Gap. For retirees, both the Global Brand-Name Mail Order and Walk-in Pharmacy discount programs could garner \$1000's/year in net savings (Donut Hole).
- Loyalty Program – Upon joining, you will receive \$25 gift certificate from Restaurant.com
- Earning Points – Members will earn points for every dollar spent on Eligible Product Purchase
- You can purchase out-of-pocket brand-name drugs that are not covered in your original plan
- Our Rx Discount Programs can help avoid Late Enrollment Penalty if your insurance does not have a prescription plan

### It's Convenient

- Our dedicated Customer Service can help you when you need assistance for your medication
- Automatic refills to avoid multiple requests for monthly medications
- Our online platform is also available if you can't call. Simply enter your medication and choose the right dosage to start ordering
- No insurance is required upon ordering
- We can deliver your medication through our Global Brand-Name Mail Order Program
- Our prescription savings cards are accepted at over 80% of pharmacies in the US and its territories including Puerto Rico

\*\* Live Doctor On Call does not guarantee that a prescription will be written. Live Doctor On Call does not prescribe DEA controlled substances.

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Visit [www.LiveDoctorOnCall.com](http://www.LiveDoctorOnCall.com)

to know more about our amazing program!

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### Q. How may COVID-19 affect my medication order?

**A.** Many orders will experience a longer shipping time. Instead of the normal 21 days, it may take 6-8 weeks to receive medications. As such, you should refill your medication 30 days after you receive your order. Some medications may not be available from the pharmacy where you originally ordered. If you are a returning customer, you may need to order from a different pharmacy offering your medications, which may be a different price. This pricing is temporary until the COVID-19 disruption is over.

### Q. Does the mail-order program wholesale international medications?

**A.** No, the consumer is our customer. We do not purchase wholesale medications and do not sell to doctors, hospitals, or clinics.

### Q. What are your hours of operation?

**A.** Our customer service hours of operation are 8am-5pm Eastern, Monday through Friday. You may complete your order online or check medication pricing 24 hours 7 days a week by following the directions to check pricing or purchase medication online.

### Q. Is a prescription required?

**A.** Yes. We require a prescription for all medications that are available by prescription only. Just like your local pharmacy, we require a valid prescription from a physician licensed to prescribe medication.

### Q. What if I don't see my medication and or dosage listed?

**A.** Your medication may be a refrigerated injectable or considered a controlled substance. If this is not the case, our Customer Service staff will be happy to research the availability of that medication. Please call during business hours 8am-5pm Eastern, Monday through Friday, or you may use the chat box to leave a message and a representative will respond to you on the next business day if outside of normal business hours.

### Q. Will you accept my insurance?

**A.** Unfortunately, no. We cannot bill USA insurance carriers directly. However, we will provide you with a receipt upon request for insurance purposes. Your insurance company may or may not reimburse for medication supplied by pharmacies outside of the USA.

Scan these QR Codes below to see our formulary pricing included in the platform



Global Brand Name Pharmacy



Retail Walk-in Pharmacy